



CTI GROUP

Proteus Office

Provides a total call management solution for small and medium sized businesses. Customers using Proteus Office quickly improve the usage and cost efficiency of their communication system.



Proteus Office is the essential tool for any business.

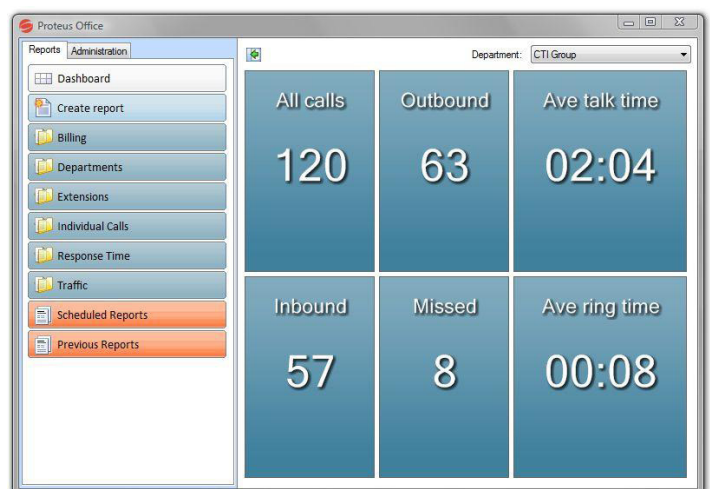
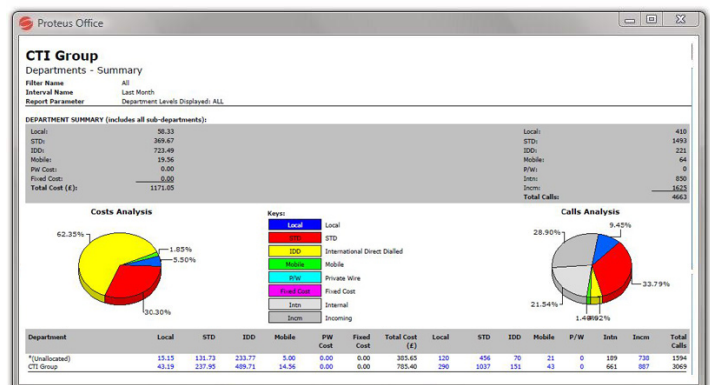
Any business manager knows that effectively managing a telephone system can be time consuming. For this reason the monitoring of telephony activity and expenditure is often overlooked. Proteus Office is a comprehensive tool that allows business managers to effortlessly monitor and manage their telephone system.

The information you need, delivered straight to your desk

With 20 easy to use reporting templates and a bespoke report generator, Proteus Office is the fastest way to ensure that telephony activity and expenditure is controlled. Reports can be run at anytime, or they can be scheduled to be delivered automatically via email. Business managers can now effortlessly monitor call volumes and costs by company, department, individual teams and employees.

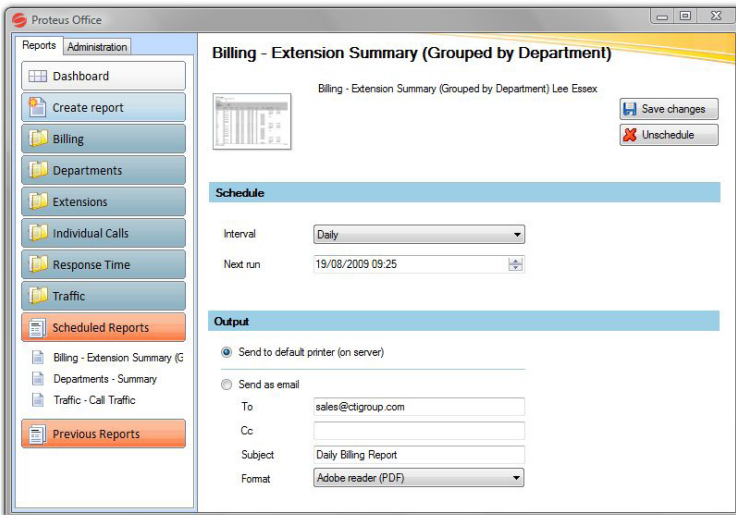
Features to benefit any business

- **Easy to read reports** in data and graphical formats
- **Efficient and simplified** call management for crucial telephony decisions and protection when SMEs need it most
- **Short ROI** for your business, to help you recoup costs almost immediately
- **Try before you buy** - 30 day free trial built in
- **Free wallboard** functionality



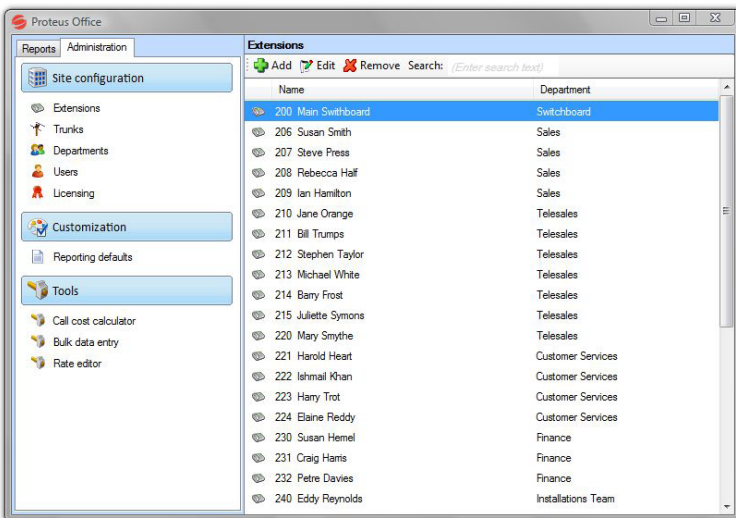
Available from Westlake Communications - 0800 298 8011

Call us for details of a free 30 day trial.



Business Benefits

- Measure and monitor employee activity
- Identify missed and unanswered calls
- Guard against fraud and network hacking
- Eliminate telephone abuse
- Validate telephone bills
- Measure customer response and handling times
- Apportion costs across your business



Feature Benefits

- Out of the box functionality
- Quick start reporting with option to tailor
- Standard reporting templates
- Powerful reporting and filtering features
- Schedule regular reports to be delivered by email
- Exports reports to Excel, CSV, PDF, HTML
- Real-time analysis of calls
- Easy to interpret graphical displays
- Sophisticated, active, graphical user interface
- Dashboard to give a 'Wallboard' overview

